



## California Public Utilities Commission

505 Van Ness Ave., San Francisco

**FOR IMMEDIATE RELEASE**

**PRESS RELEASE**

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### **CPUC INVESTIGATIONS RESULT IN ENFORCEMENT ACTIONS AND FINES IMPOSED ON VARIOUS MOVING COMPANIES – 4<sup>th</sup> Quarter 2015**

SAN FRANCISCO, February 5, 2016 – The California Public Utilities Commission (CPUC), in its ongoing commitment to consumer protection, took a number of actions to protect consumers from illegally operating moving companies during the fourth quarter of 2015.

CPUC staff took the following enforcement actions against moving companies for violations of the Public Utilities Code and CPUC rules and regulations, including Maximum Rate Tariff 4 (MAX 4), which contains maximum rates that carriers must observe as well as rules and regulations governing intrastate moves.

#### **Criminal Filings**

##### ***UPDATE***

- **RSC Case # SWM1504979, Taclog, Inc., dba Taclog Moving Services and Brandt J. Keller, Menifee (Unlicensed), Case HHG 2696:** On October 15, 2015, the defendant did not appear for an arraignment hearing and the court issued a warrant for his arrest.

#### **Administrative Citations**

**Miguel Laines dba ML Movers (MTR 190627), based in Redwood City, was fined \$1,500 for the following violations:**

1. Operated as a household goods carrier without a permit
2. Failed to provide shippers with the “Important Notice About Your Move”
3. Failed to provide the “Important Information for Persons Moving Household Goods” booklet
4. Various Max 4 tariff violations

**Paul Ross-Daniel dba A Way 2 Move (Unlicensed), based in Rocklin, was fined \$5,000** for the following violations:

1. Operated as a household goods carrier without a permit
2. Engaged employees without evidence of worker compensation insurance
3. Failed to provide shippers with the “Important Notice About Your Move”
4. Failed to provide the “Important Information for Persons Moving Household Goods” booklet
5. Various Max 4 tariff violations

The fine was not paid or appealed, so on December 8, 2015, the CPUC obtained a Finding of Probable Cause signed by a Placer County Superior Court Judge ordering the disconnection of telephone service to the number advertised and used by the company to violate criminal laws in California.

**Pamdan Logistics LLC dba Two Guys and a Truck (MTR 191280), based in Garden Grove, was fined \$10,000** for the following violations:

1. Operated as a household goods carrier without a permit
2. Engaged employees without evidence of worker compensation insurance
3. Failed to provide shippers with the “Important Notice About Your Move”
4. Failed to provide the “Important Information for Persons Moving Household Goods” booklet
5. Various Max 4 tariff violations

**Flat Rate Moving Systems LLC (MTR 190171), based in Los Angeles, was fine \$1,000** for various Max 4 tariff violations.

**Duane Edwin Fagan and Delia Esther Cruz dba Born Moving (MTR 190572), based in Hayward, was fined \$3,000** for the following violations:.

1. Operated as a household goods carrier without a permit
2. Engaged employees without evidence of Workers’ Compensation Insurance
3. Failed to produce all records
4. Failed to provide shippers with the “Important Notice About Your Move”
5. Failed to provide the “Important Information for Persons Moving Household Goods” booklet
6. Various Max 4 tariff violations

### **Telephone Disconnections**

As part of its ongoing efforts to clamp down on illegal household goods movers, the CPUC had telephone service shut off to certain household goods carriers operating in California without authority. These companies continued to advertise and hold themselves out to engage in the business of transporting household goods and personal effects, notwithstanding CPUC staff directives to immediately cease and desist unlawful acts and to obtain a household goods carrier permit:

- **HHG-2313, Alfred Griffin, dba Griffin Moving Company, G.M.D. Movers, Griffin Moving Deliver, and Griffin12 & Company, Sacramento (Unlicensed):** This company advertised and offered household goods moving services on the Internet. The advertisements listed one phone number. Notwithstanding CPUC cease and desist letters and oral communication directing the company to immediately cease all unlawful advertisements and operations, the company continued to violate the law. On October 6, 2015, the CPUC obtained a Finding of Probable Cause signed by a Sacramento County Superior Court Judge ordering the disconnection of telephone service to the number advertised and used by the company to violate criminal laws in California.
- **HHG-2325, William Palmer and Benjamin Jordan dba Nice Guys Movers, Santa Rosa (Unlicensed):** This company advertised and offered household goods moving services on the Internet without a permit. The advertisement listed one phone number. Notwithstanding the CPUC's cease and desist letter directing the company to immediately cease all unlawful advertisements and operations, the company continued to violate the law. On October 1, 2015, the CPUC obtained a Finding of Probable Cause signed by a Sonoma County Superior Court Judge ordering the disconnection of telephone service to the number advertised and used by the company to violate criminal laws in California.
- **HHG-2314, Gregory M. Pinto dba Greg's Moving and Delivery, Murrieta (MTR 189651):** This company advertised and offered household goods moving services on the Internet after denial of his permit. The advertisement listed one phone number. Notwithstanding the CPUC's cease and desist letter directing the company to immediately cease all unlawful advertisements and operations, the company continued to violate the law. On November 23, 2015, the CPUC obtained a Finding of Probable Cause signed by a Riverside County Superior Court Judge ordering the disconnection of telephone service to the number advertised and used by the company to violate criminal laws in California.
- **HHG-2334, Ralph Butler dba Stress Free Moves and Packing, Sacramento (Unlicensed):** This company advertised and offered household goods moving services on the Internet. The advertisements listed one phone number. Notwithstanding the CPUC's cease and desist letters and oral communication directing the company to immediately cease all unlawful advertisements and operations the company continued to violate the law. On November 13, 2015, the CPUC obtained a Finding of Probable Cause signed by a Sacramento County Superior Court Judge ordering the disconnection of telephone service to the number advertised and used by the company to violate criminal laws in California.
- **HHG-2400, Paul Ross-Daniel dba A Way 2 Move and Away 2 Move, Rocklin (Unlicensed):** This company was cited and fined \$5,000 and did not pay or appeal. On December 8, 2015, the CPUC obtained a Finding of Probable Cause signed by a Placer

County Superior Court Judge ordering the disconnection of telephone service to the number advertised and used by the company to violate criminal laws in California.

### **Overcharges and Refunds**

CPUC staff assisted and/or directed moving companies to refund consumers more than \$13,000 for overcharges and other violations of the Maximum Rate Tariff 4.

### **Cease and Desist Notice**

Thirty-four companies were issued a cease and desist notice for operating and advertising without a valid permit (unlicensed, revoked, or denied). Companies issued a C&D notice:

1. Move In Move Out dba Sunrise Cleaning Service, Long Beach (Unlicensed)
2. McGuire Movers, San Francisco (Unlicensed)
3. Beau Mills dba Pack N Move, Visalia (Unlicensed)
4. Exceptional Movers Co., Glendale (Unlicensed)
5. Peter I. Brichka dba Pete's Moving Services, Modesto (Unlicensed)
6. White Glove Logistics, Inc., dba Luca's Logistics, Burbank (Unlicensed)
7. Yeshi Dorjee dba Tibetan Movers, El Cerrito (Unlicensed)
8. Gerson Chang dba AG Moving Services, Daly City (Unlicensed)
9. Lisset Ahumada dba Quality Piano Movers, Hayward (Unlicensed)
10. Tam Nguyen dba Tam Moving, Fountain Valley (MTR 191074)
11. Blue Girl Moving & Storage, Inc., Newport Beach (MTR 190746)
12. Rafael Dror dba A Dependable Moving Company, Cupertino (Unlicensed)
13. Baldemar Jimenez dba Jim's Moving Co., Santa Ana (Unlicensed)
14. Orange County Delivery Services, Inc., Mission Viejo (Unlicensed)
15. Timothy Asher dba OC Mini Movers, Stanton (Unlicensed)
16. Two Friends Movers, Redwood City (Unlicensed)
17. Knauer Pianos, Tarzana (Unlicensed)
18. The Moving Experience, San Luis Obispo (Unlicensed)
19. Jesse Wayne Gorman dba Moving Stars Inc., Orange (Unlicensed)
20. We Haul California, Los Angeles (Unlicensed)
21. David & Goliath Moving, San Luis Obispo (Unlicensed)
22. Greystone Relocation Concierge, West Hollywood (Unlicensed)
23. Pasadena Moving Company, Pasadena (Unlicensed)
24. Jordan Brown and Eric Kreutzer dba Lugg, San Francisco (Unlicensed)
25. JPX Professional Piano Mover Services, Los Angeles (Unlicensed)
26. Rolando Celis dba Moving & Hauling for Less, Petaluma (Unlicensed)
27. Rigoberto Avelino Cruz, Los Angeles (Unlicensed)
28. Mighty Moving and Trucking, LLC, South San Francisco (MTR 191034)
29. Sunnyvale Movers, Sunnyvale (Unlicensed)
30. Mitchell Alaimo dba Tetris Moving, San Jose (Unlicensed)
31. Roe Brocial dba XO Moving Systems, Alameda (MTR 190618)
32. West Coast Moving & Storage Services Inc., Tarzana (MTR 191135)

33. Feruz Rahmatov dba Caravan Moving, Costa Mesa (Unlicensed)
34. Michael P Marcyes dba Elite Moving and Delivery, Huntington Beach (MTR 190568)

**Official Notice**

Bay Area Piano Movers, Inc., Foster City (MTR 191308), was issued an Official Notice for advertising and operating without a permit.

For more information on the CPUC, please visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

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